

## GOSWIFT

### CORE COMPETENCIES:

Queue Management Solutions for border crossings, ports & ferries, intermodal terminals Integration of existing and legacy systems with new GoSwift solutions. In house project design, management and delivery 24/7 call centre, support and helpdesk

### OPPORTUNITIES:

- Licensing
- Partnership in implementation

### REFERENCES:

- Estonia to Russia borders
- Lithuania to Belarus borders
- Lithuania to Russia border
- Finland to Russia pilot project
- Tallinn TV Tower

### AWARDS:

- Transport Achievement Award 2015, Winner
- European Business Award 2015, nominee
- World Summit Award 2013, Winner
- Estonian best e-Service 2013, e-Government

*"We are glad that the Estonian government made the decision in 2010 to develop and operate an electronic queue at the border. The concession agreement with a private company has proven a pragmatic and highly cost-effective approach. The ITF Award for GoSwift is a recognition for Estonia's achievements in e-Government solutions".*

**Kristen Michal,**  
Estonia's Minister  
of Economic  
Affairs and  
Infrastructure.



### CONTACTS:

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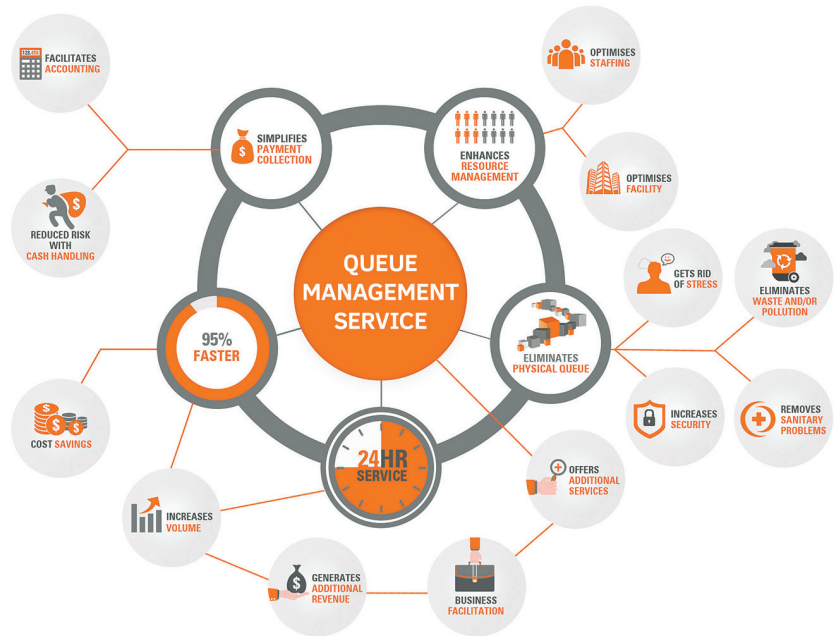
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Founded: 2011  
Employees/Staff: +30



### TRANSPORT ACHIEVEMENT AWARD

The International Transport Forum at the OECD awarded GoSwift with the prestigious Transport Achievement Award 2015, for improving trade and tourism. The Award recognises demonstrated achievement of excellence in transport provision that has improved, enabled or facilitated tourism.



GoSwift service allows vehicles to pre-book time slots for crossing the borders via the web, a call centre or self-service terminals at designated waiting areas.

### SUCCESS STORY:

- GoSwift is managing the border crossing of about 1.7 Million vehicles every year.
- The average queuing time for trucks has reduced from 60 hours to 2 hours.
- The local transport industry declared a annual saving of 4 million EUR\*.
- Sanitary, waste and pollution issues as well as illegal practices have been resolved.
- Tourism and Trade from Russia has increased significantly.
- Commercial areas near the border have seen a significant growth in activity.

\*declaration of the Association of Estonian International Road Carriers.

### BUSINESS OVERVIEW:

The GoSwift Queue Management Service is committed to deploy innovative traffic management solutions based on web and mobile solutions since 2011 to facilitate the virtual queuing of vehicles at border crossings, ports and tourist attractions. GoSwift is a strong advocate of Smart Traffic for the Smart City, based on a better use of the existing infrastructure and at a fraction of the cost. GoSwift removes physical queues and replaces them with virtual online queues.