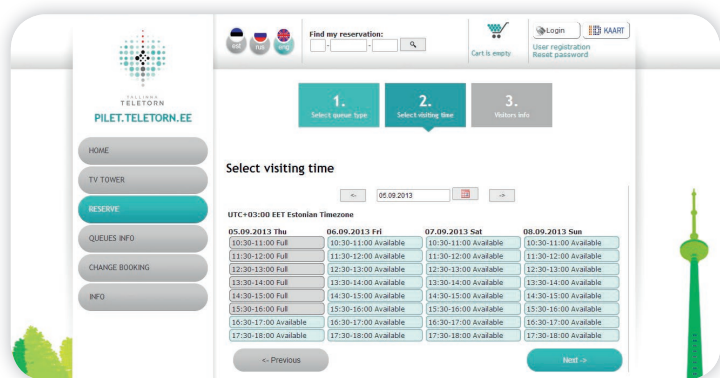


GOSWIFT ONLINE QUEUE AND TICKETING MANAGEMENT SERVICE

A screenshot of a LIVE GoSwift Service implemented at Tallinn TV Tower <https://pilet.teleorn.ee/eng>



GoSwift

QUEUE MANAGEMENT SERVICE

3 ENTER & ENJOY

2 RECEIVE SMS

1 RESERVE A TIME

GOSWIFT ONLINE QUEUE AND TICKETING MANAGEMENT SERVICE

WHY THE SERVICE IS UNIQUE?

- The GoSwift service is able to integrate with Online Ticketing + Onsite Cash Desk + Onsite Self Service Terminal
- The GoSwift service can be customised to meet customer's needs and add value to existing systems.
- 20 international World Summit Award experts selected GoSwift amongst the best 40 global e-Services in 2013.
- Trusted, proven and reliable solution in international operation since 2010.
- Call-centre service 24/7.
- Full technical support 24/7.

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WORLD SUMMIT AWARD 2013 WINNER

GoSwift was selected as one of the 40 best global e-Services in 2013. A jury of 20 senior specialists from the United Nations selected GoSwift Queue Management Service from 461 international nominees. The World Summit Award is held every 2 years and recognises the best e-Solutions globally.

1

RESERVE A TIME

Choose the time that you want to enter the tower and reserve your entry using one of these options.

Internet

OR

Onsite Cash Desk

OR

Onsite Self Service Terminal



2

RECEIVE SMS OR WATCH THE BOARD

Instead of standing in a physical queue, spend your free time sightseeing, shopping or relaxing. When your reserved time arrives, you will receive an SMS message to enter the tower. In addition, you can watch a screen where your ticket number will appear, calling you to enter the tower.



OR



3

ENTER & ENJOY

Go to the tower entrance, get your ticket validated and enter the tower.



Enter the tower, go up and enjoy the view without having to wait in long queues.



"Previously we had long queues, visitors queued on a first-come, first-served basis. Now with GoSwift's online queue management system we are able to organise and manage our queues, providing a much better service."

Riina Roosipuu
Manager, Tallinn TV Tower

www.teletorn.ee

Visitors can spend their waiting time exploring our ground-floor exposition, relax in the outdoor café or even spend some time at the next-door Botanical Garden. Tickets can be bought online and a preferred entrance time can be secured.

The GoSwift service was surprisingly easy to implement and integrate with our current systems. I would highly recommend the professional and competent team at GoSwift".

